

# PIPPA THE PA

**YOUR VIRTUAL PA -  
AVAILABLE 24/7!**

# PIPPA



**People**

**Technology**

**Solutions**

Our PAYG on-demand Telephone Answering and Virtual PA services are fully flexible and tailored to meet your specific business needs – all under the brand name Pippa the PA!

Pippa will be there - working on YOUR behalf - representing your business and supporting your customers and prospects at times when you can't. That means she is available any day, any time, 365/24/7 - and on any communication channel too!

She can cover staff sickness, holidays, and times that you are too busy working on other things. She can provide business continuity or disaster recovery, out of hours support or be a partner to help your business grow. In fact, she does all this and much more. Pippa represents innovative technology and its application so why not contact us now and add her to your team?



Friendly, knowledgeable PA dedicated to your business



24/7 Coverage



Flexible pricing



No long term contracts



Social Media & live chat available



Attended call transfers



Email and SMS Message Forwarding



Telephone Number Sourcing - add your own freephone number



BEST CUSTOMER SERVICE



BEST CONTACT CENTER



[www.vericallsolutions.com](http://www.vericallsolutions.com)



# „TECHNOLOGY IS BEST WHEN IT BRINGS PEOPLE TOGETHER“

**MATT MILLENWEG**



**People**

**Technology**

**Solutions**

VeriCall embraces both people and technology and brings them together with innovative and intuitive solutions to, essentially, make engaging with your customers easier and more efficient – AND, of course, more cost effective!

We help you keep pace with change and demand by making sure we are constantly evolving and blending Artificial Intelligence (AI) and mobile and digital technologies with highly trained and motivated people that offers your company a 24/7, 365-day range of services.

At VeriCall's Engagement Hub these elements are combined to provide you with industry leading solutions that can work with any size of company from Micro to SME to Enterprise. Our solutions are tailored for you and include:

## **VeriCall Solutions**

- Secure and PCI compliant payment infrastructure for a low monthly fee that enables companies of all sizes to become onboarded in 24-48 hours instead of 3-4 weeks. De-risk your business in record time
- A bespoke platform with enhanced CX through intelligent transfer from AI powered omni-channel contact solutions that ensure contacts are never missed whatever the volume
- VeriCall have partnered with Elavon to provide acquiring services including MIDs, TIDs and Payment terminals via full end to end payment solution.
- Speech recognition and intelligent call routing using Google and Alexa
- Workforce management and telephony
- CRM system with built in intelligent knowledge base
- Omni channel solutions including secure payments in social messaging

## **VeriCall Engagement Hub - BPO Services**

- Full BPO providing skilled agents across Omni-Channel at a price you can afford with flexible, transactional pricing models
- Tailored multi-level reporting
- Outsourced outbound calling campaigns
- Multi-channel chat, self-service and proactive customer contact

## **Pippa the PA**

- Efficient telephone answering for the small and medium sized business with fixed fees or on demand PAYG and Omni-Channel integration too

Our partners are the names you know and trust – Amazon, Elavon, Google, IBM, Microsoft – to enable the best level of technical support. VeriCall offers a full range of end-to-end services that will provide you with the experience YOU need – simplified!

 

  



**To find out more about any of these services just contact us.**

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